eTranscriptCA Quick Start for IT – 2 Year Institutions

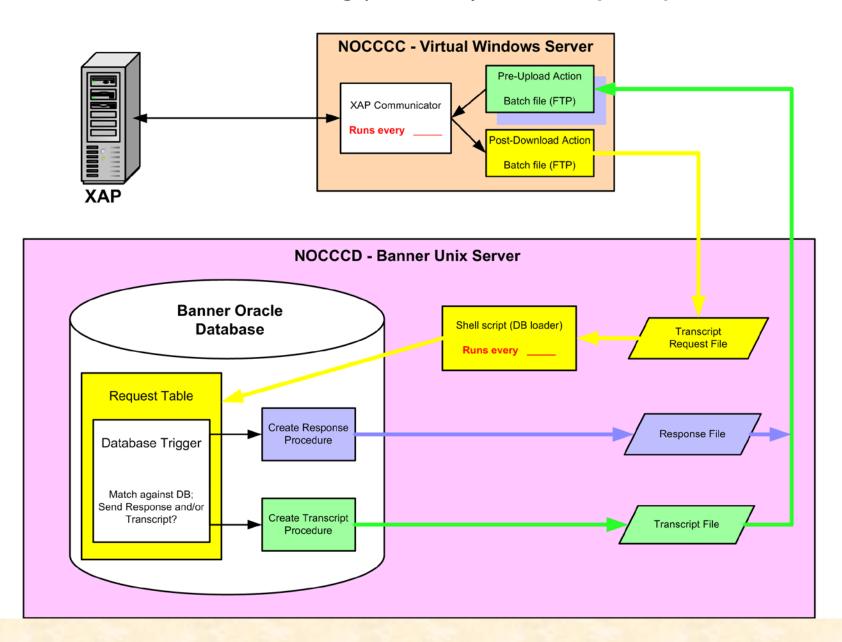
eTranscript California Workshop Fullerton College April 19, 2011

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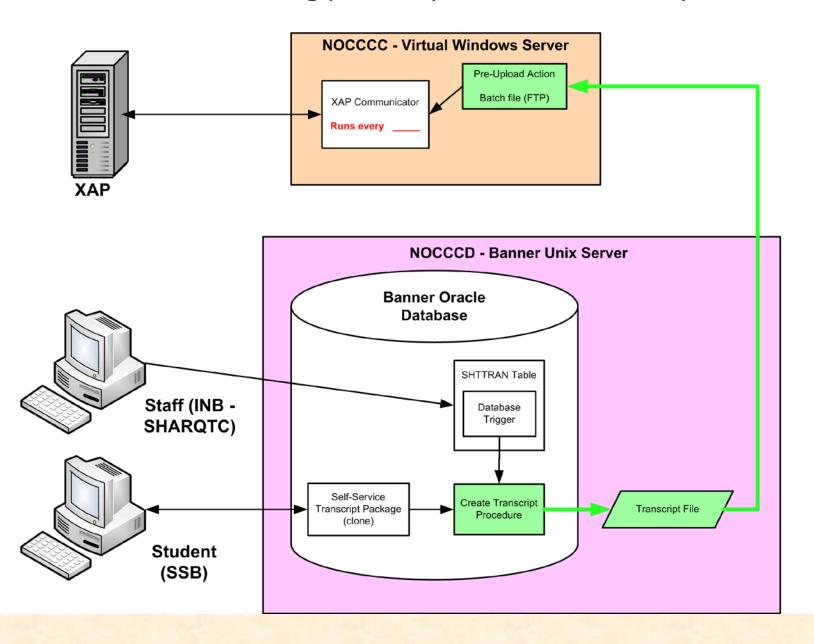
eTranscriptCA at NOCCCD

- Pilot for Cypress College programming began in November 2005.
- LIVE for Cypress August 2007
 - -2010: 3,590 eTranscriptCA transcripts (16% of all transcripts)
- LIVE for Fullerton College June 2008
 - -2010: 6,966 eTranscriptCA transcripts(21% of all transcripts)

CCCTran Processing (NOCCCD) – Transcript Request



CCCTran Processing (NOCCCD) – Unsolicited Transcript



Implementation Steps

- Establish your Team
- Learn about eTranscript California
- Decisions and Configuration
- Programming
- Testing, Testing, Testing
- Document
- Go LIVE

Building Your Team

Admissions and Records

- Staff involved in Transcript processing
- Participate in design decisions, identify test cases and participate in testing, identify new workflows and document new procedures, train A&R staff and implement new procedures when GO LIVE.

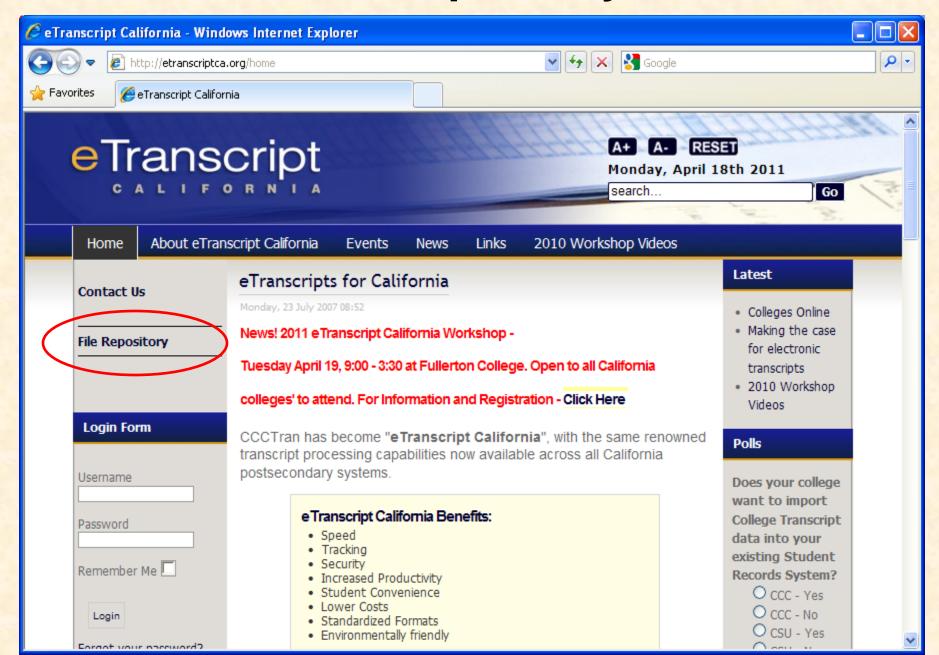
IT Department

- Best if includes someone with student system experience
- Participate in design decisions, server configuration and setup, programming and testing.

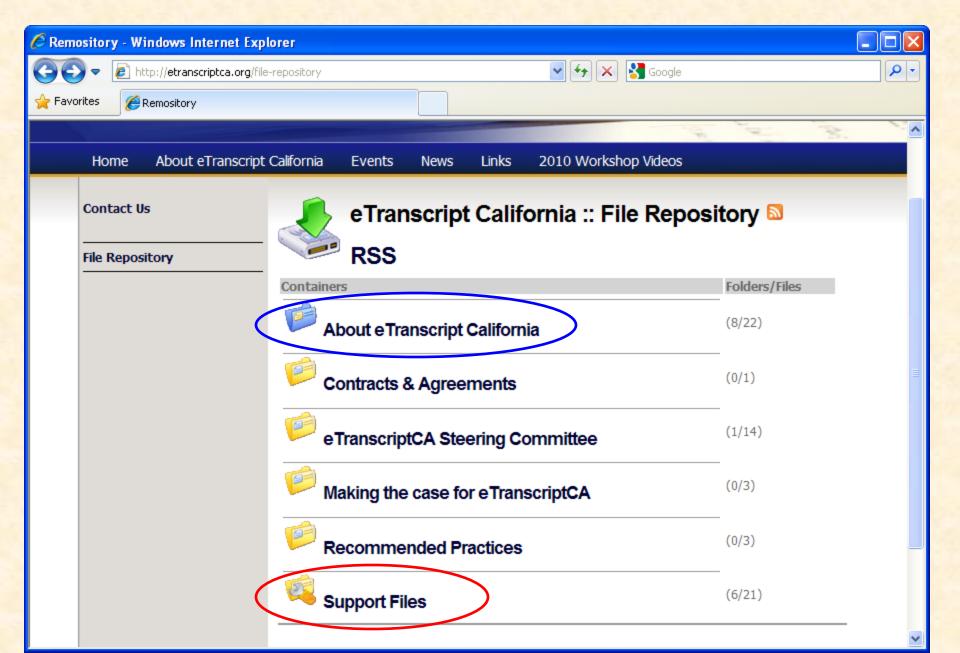
Learning about eTranscriptCA

- eTranscriptCA web site (http://etranscriptca.org/)
 - File Repository
 - Implementation Guide (78 pages)
 - Data Dictionary
 - 2 volumes 587 pages
 - About 600 fields (we used about 50%)
 - Many other documents
- Live colleges

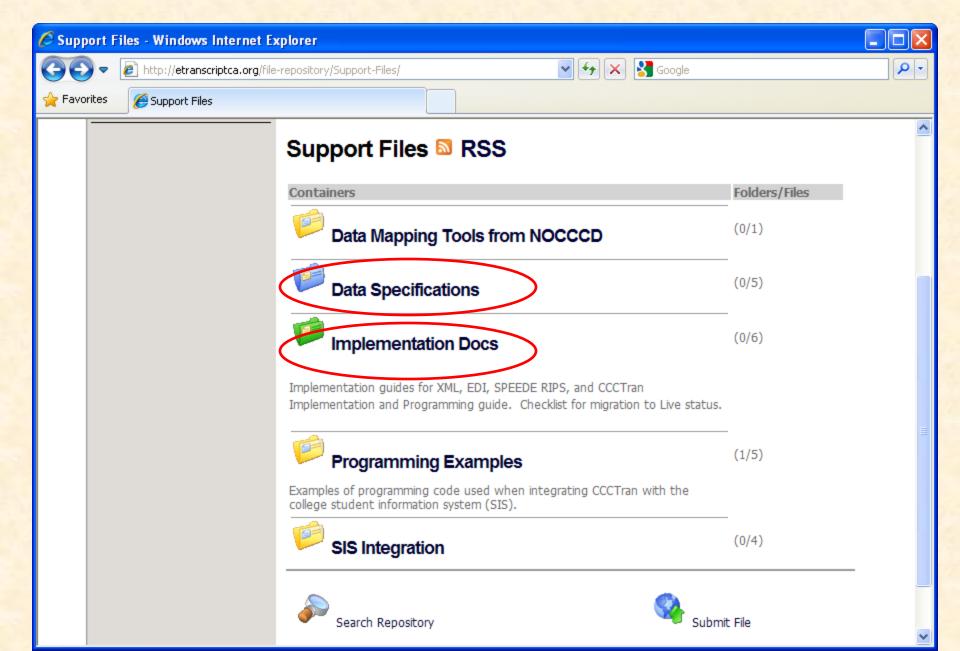
File Repository



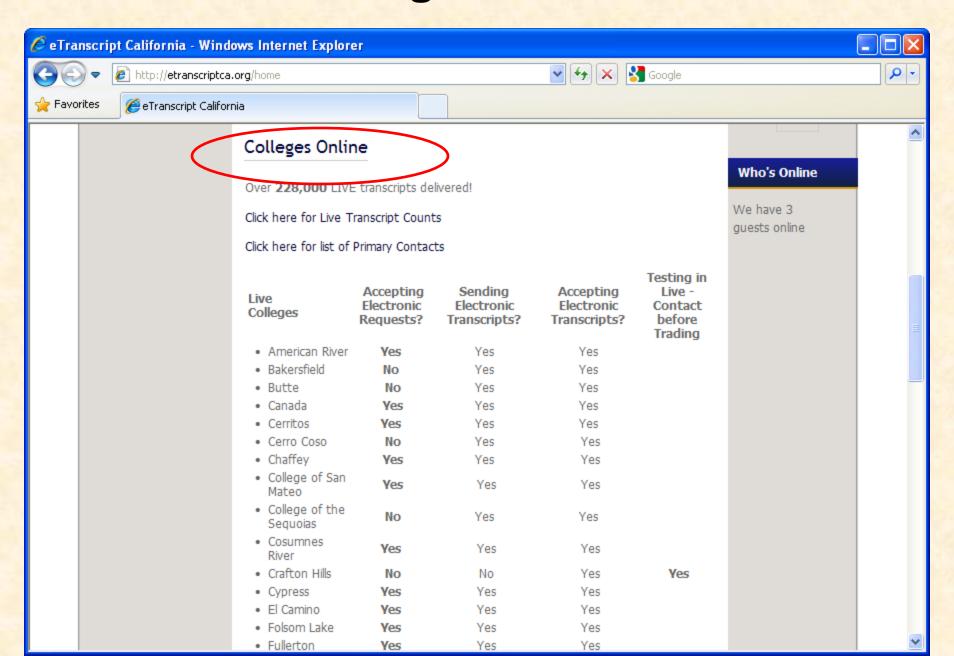
File Repository – Support Files



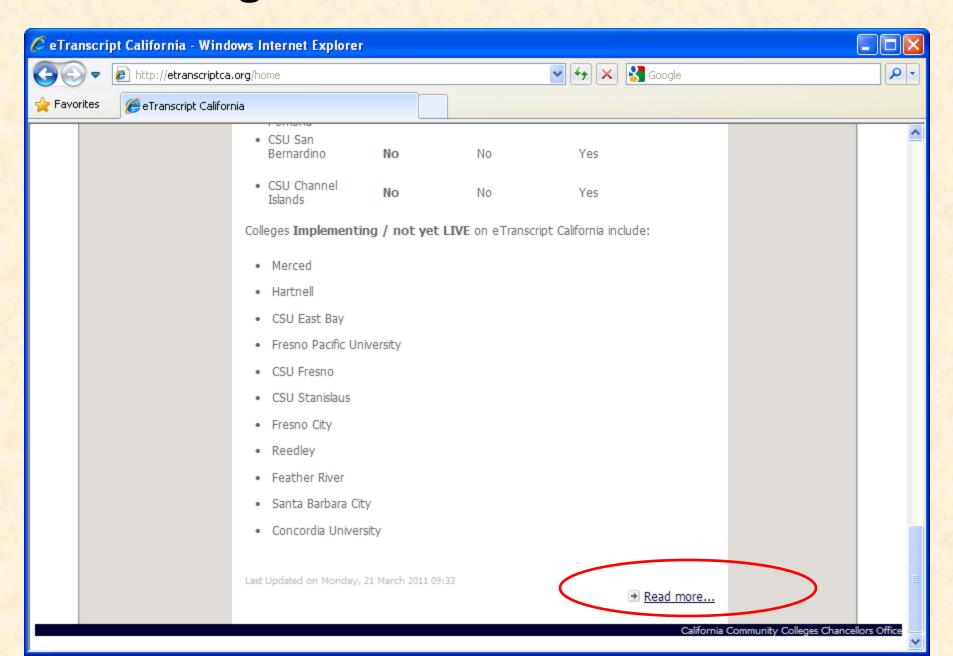
File Repository - Support Files



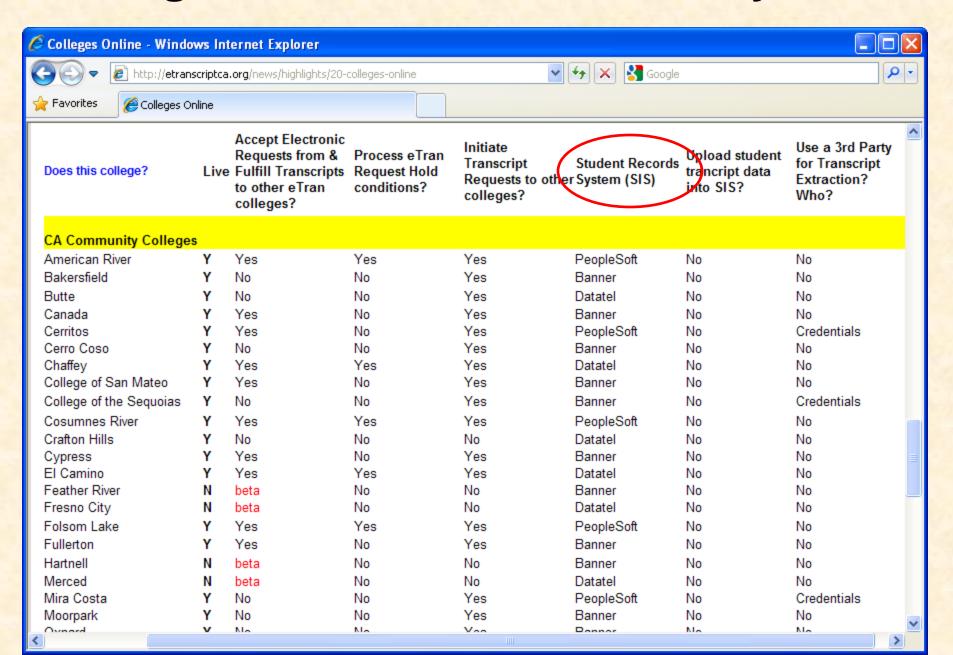
Colleges Online



Colleges Online - Read more ...



Colleges Online - Student Info System



Code Availability

- Includes Request processing (many others send transcripts)
- Already experienced with sharing code.
- Banner
 - NOCCCD (Richard Oberlin), San Mateo
 CCD
- Datatel
 - El Camino (Hiep Tran)
- PeopleSoft
 - Los Rios CCCD (Kris Backus)

Terminology - Parties, Files

- CCCTran Parties involved:
 - Requesting Institution
 - Recipient Institution (send to here)
 - Transcript Institution
- CCCTran Files involved:
 - Request File (download)
 - Response File (upload) (very simple)
 - Transcript File (upload)

Terminology - Transcript Variations

Unsolicited Transcript

 Not because of a request. Simply upload a transcript to eTranscriptCA.

District Wide Transcript

 Request sent to College A. Send transcript for all colleges in your district (College A, B, C).

Recycling

Unlimited, repeated downloads of a request.
 Allows processing of ON HOLD requests without (much) additional local programming.

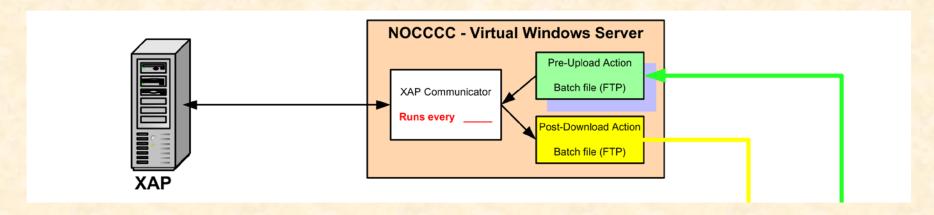
Terminology - Holds, Holds, Holds

- Request (Hold) Conditions
 - May result in a Hold Response
- Local Hold
 - Results in a Hold Response
- Transaction Status = On Hold
 - From a Hold Response
 - From an Offline Record Search Response

Possible User Interfaces

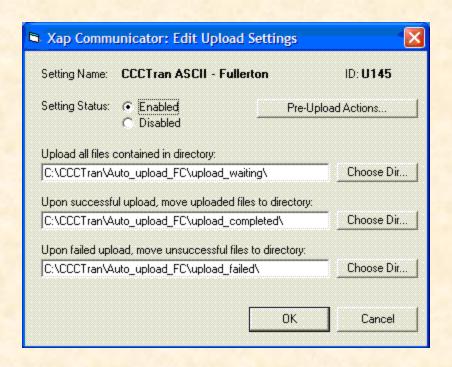
- Admissions and Records
 - XAP Control Center
 - Check status (no transactions waiting)
 - View Offline Record Search Required
 - Enter Response -- paper Transcript Sent
 - Setup automatic emails (to A&R, student, requestor)
 - Student Information System (SIS)
 - Staff entry of Transcript request
 - Partial Transcript Report (or use Control Center)
 - Can't Enter Response when partial paper Transcript Sent
- Student Portal
 - Web Transcript Request (paid for?)

Windows Server - Xap Communicator



- Same or separate server from CCCApply?
 - Separate schedule?
- FTP and/or batch files (best to do single record)
 - WinSCP free SFTP (SSH) and FTP client (winscp.net)

Xap Communicator - Upload



Directories

- Upload Waiting (single or multi record files)
- Upload Completed Successfully
- Upload Failed (check this directory)

Testing, Testing, Testing

- Beta Control Center/beta server
 - Allows complete testing
- Upload validation on Control Center
 - Very helpful to programmer when developing
- Admissions and Records should test all info that appears on your transcript
 - To/from your own college (transcript views)
 - With trading partners
 - Follow Best Practices for guarding SSNs

How long will it take?

- It is just a transcript
 - A simple report
 - But, include everything on printed transcript. And no mistakes allowed
 - Challenge is number of fields involved
 - Problem if data is in free text field and needs to go into eTranscriptCA formatted or coded field
- One to Eight Months (I don't know)

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